

# Grand Isle Supervisory Union

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Happy New Year everyone!

With the start of the new calendar year, starts our new plan year. By now, you should have received your new Blue Cross Blue Shield cards. If you do not have your new BCBS cards, please let me know.

DataPath is in the process of sending new HRA cards for prescriptions. The prescriber cards should arrive by January 15, 2019. Your old cards do not work, so please do not try to use them! Spouse and dependent cards will arrive later. If you are picking up a prescription prior to receiving your new HRA card, you will need to submit a claim for reimbursement to DataPath, so make sure to save your receipt.

Your new DataPath member account for online resources has not been published yet. When you log into your current myrsc online portal, you will see you have the option of a drop down menu to select the 2018 or 2019 plan year. You may still report claims under the 2018 tab, but the 2019 plan year has not been published yet and you will see limited information.

DataPath continues working on finalizing payments for the 2018 plan year. There is still time to submit any missing claims to DataPath!

As a reminder, your HRA card should be used to pay for your prescriptions. If you do not have your HRA card, you will need to submit for reimbursement. All provider visits are submitted to DataPath by Blue Cross Blue Shield through a file feed. DataPath will process off the file feed and reimburse employees so employees can pay their providers. It is important to track and match up your Summary of Health Plan Payments from BCBS, your provider invoices, and your DataPath payments to ensure you are being reimbursed the correct amounts.

If you have elected for a FSA in 2019, your HRA card is also used to access your FSA. This card may be used at your dentist and eye doctor's offices as well. Provider visits will be submitted to DataPath through the file feed and they will reimburse accordingly based on the file feed.

Thank you,  
Megan DeVinny

P.S. Michael and I continue to work on resolving claims issues from the 2018 plan year. We have a phone call with DataPath on Wednesday, January 9 to review outstanding claims issues, including overpayments. If you are experiencing any issues from 2018, please use this link to complete the form: <https://goo.gl/forms/mNOj1O4K5kciP17t1>.

At the end of next week, we will be reaching out to participants who have account issues we have been unable to resolve.

Serving the Beautiful Lake Champlain Islands and Communities of Grand Isle County  
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